As of January 2022, Brightcove will transition to TLS 1.2 This upgrade means that customers with old, non-upgradeable devices will not be able to play video on demand or live stream with PCN Select. Below is a list of impacted devices:

- 2015 Panasonic CS650 TV
- 2014 Sharp TV-UD20, U 20, US20, W20, W25, R30, XL20, G20
- PlayStation 3
- PlayStation Vita
- Windows 8 or earlier
- Firefox 10.10.12, 17.0.7, 24.2.0, 22, 24, 26
- OS X 10.6.8, OS X 10.8.4, Safari 5.1.9, Safari 6.0.4
- Android 4.3 or earlier